

Cancellation policy – Private Charters: Big Catch

A \$200.00 non-refundable deposit may be taken upon booking your trip. Due to limited availability and in fairness to other passengers, all cancellations must be made at least seven days prior to your scheduled trip otherwise the FULL amount of the fare will be charged. Unless we contact you, your boat will be departing the dock on time. Rain, overcast skies, or moderately choppy seas will not cancel your trip. Once the boat leaves the dock there will be no refunds. You will not be charged for any cancellations made on the part of the Flying Fish Fleet due to extreme weather or mechanical issues.